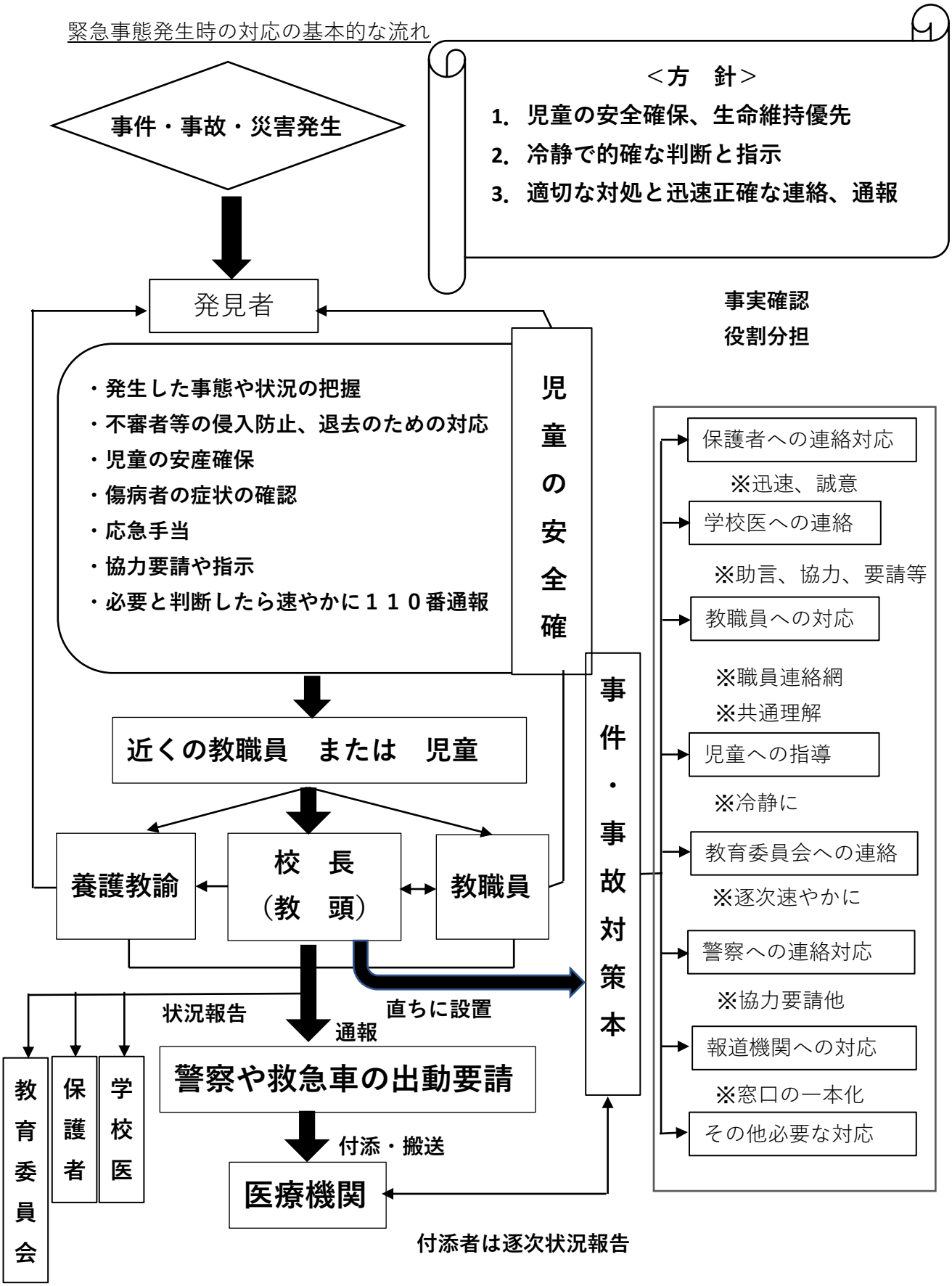緊急事態発生時の対応の基本的な流れ